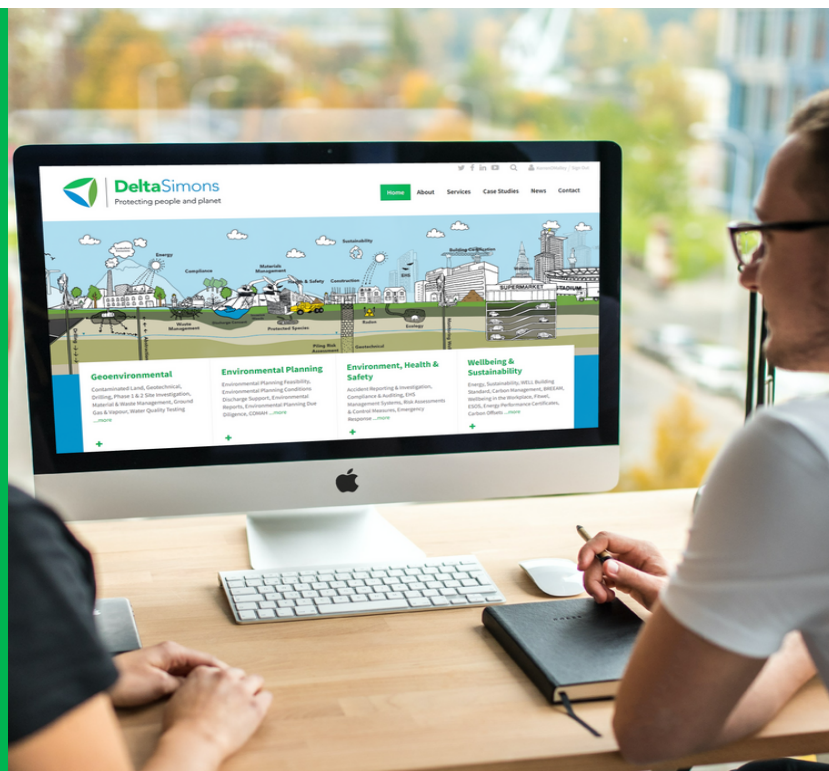


## Bespoke global health and safety training package

Delta-Simons is a multidisciplinary environmental, health and safety consultancy providing trusted training services to clients both national and globally.

Our Environmental Health and Safety team was appointed by a globally operating IT Security Company to develop a bespoke, Health and Safety training package. The purpose was to raise awareness of our client's new Health and Safety Policy, which outlined H&S roles and responsibilities across the organisation, amongst 30 Site Leaders and Safety Representatives.

Our team worked closely in collaboration with our client's team to develop an online bespoke training package that could be delivered globally to Site Leaders and Safety Representatives.



2

Bespoke training packages created

3

The number of time-zones in which this training was delivered.

20

Safety Representatives received in-depth training delivered virtually via teams



## Challenges

For globally operating clients, there are multiple factors to consider when delivering a bespoke training package.

Our team was challenged to ensure that the bespoke training package could be effectively delivered across three time zones where the client operates. Additionally, the training material had to be applicable across each of the different legislation globally. In instances where there was no legislation, a best practice approach was taken.

Further, the e-learning module, developed by our team, needed to be developed on software readily compatible with the client's existing internal Learning Management System.

## Solutions

Our health and safety trainers deal with health, safety and hazard risk management every day. Our training services are delivered by experienced individuals who are active experts in their field. As experienced trainers, our team was effective in delivering a truly tailored approach, overcoming the challenges of a global operating client. The process of building a bespoke training package allowed our client to review the content at regular stages and have an input. This collaborative approach resulted in the training being relevant to the company and, more importantly, to the employees.

Our team delivered the bespoke training live across multiple sessions allowing for attendees to ask questions and engage with the content. For those who could not attend, they had the flexibility to complete the e-learning at their convenience.

Post online, all our client employees completed a knowledge check to confirm they had understood the content and their roles and responsibilities, providing assurance to our client.

For added value, our client can use the e-learning content for refresher training and onboarding new starters into their business, as well as monitor progress and completion through their own Learning Management System.

